

John Clemente

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SUMMARY

Motivated Infrastructure and Operations Specialist with a strong foundation in networking, scripting, and cloud infrastructure, seeking a role as a Security Analyst or Security Engineer. Experienced in incident response, threat analysis, and risk management, with a proven track record of delivering effective security solutions. Adept at collaborating cross-functionally to drive solutions and enhance security posture. Recognized for strong communication and project management skills, with a passion for inspiring confidence through knowledge and expertise in action.

TECHNICAL SKILLS

PowerShell / Python / Bash	TCP/IP / DNS / DHCP	Patch Management
Virtualization / VMWare	Active Directory / Entra ID	Backups / Veeam
Windows / Linux / MacOS	MDM / Intune / MAM	Cloud / Azure / AWS

PROFESSIONAL EXPERIENCE

FOCUS

June 2022 - Present

Infrastructure and Operations Specialist

- Managed network uptime, security, and hardening for 250+ on-site and 1200+ remote employees.
- Led anti-phishing training, improving employee resilience by 95.75% over four months.
- Automated administrative tasks with Python and PowerShell, saving over 100 hours annually.
- Administered firewall rules, VPN configurations, and network segmentation (Fortinet).
- Migrated on-prem device management to Mobile Device Management (MDM) using Microsoft Intune.

Franciscan University of Steubenville - eLearning

2017-2018

Web Developer

- Enhanced university online learning system by creating tools in JavaScript.
 - Used version control (Git) to track changes and ensure secure, consistent code deployment.
 - Collaborated with University professors with varying levels of technical expertise.
 - Troubleshooted complex issues while collaborating with a diverse technical team.
 - Helped professors define and refine their technical needs to develop effective solutions.
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EDUCATION & CERTIFICATIONS

Franciscan University of Steubenville

Bachelor of Science: Computer Information Science
Minors: Business Management and Marketing
Awards: Fall 2016–Spring 2018

CompTIA

CompTIA Security+ (2024)
CompTIA Network+ (2023)
CompTIA A+ (2022)

PROJECTS

Mailchimp Automation - Github

Streamlined audience management in Mailchimp by developing a Python script for batch updates, reducing manual workload and improving accuracy.

CTF - johnclemente.com

Apply skills in Kali Linux, BurpSuite, Nmap, Bash, Python, and other penetration testing tools to solve CTF challenges.